

How to Order

Although we have resumed overseas sales, currently we do not have an exclusive order form, so please order by e-mail. info@artetokio.com

Please include the following required information in the email.

- Your name (real name)
- Product to be ordered (name of the doll, etc.)
- Wig type (from among the 4 types above)
- Eye color (from among the 2 types above)

- Delivery address
- Including Postal code / Zip code of the delivery destination
- Type of payment- Paypal or overseas remittance (bank transfer)
 - *Regarding procedures for Paypal, please directly consult with Paypal.
- A working email address at which we can contact you

For overseas remittance, a remittance received handling fee is incurred by the bank when money is sent through the bank. A flat fee of 5,000 yen is added to the billing in addition to the other expenses. Moreover, payment of this handling fee to send money through the bank is the responsibility of the purchaser.

Product price + shipping charge + (5,000 yen, remittance received handling fee for overseas remittance)=total payment to our company